KYOCERA

palm powered

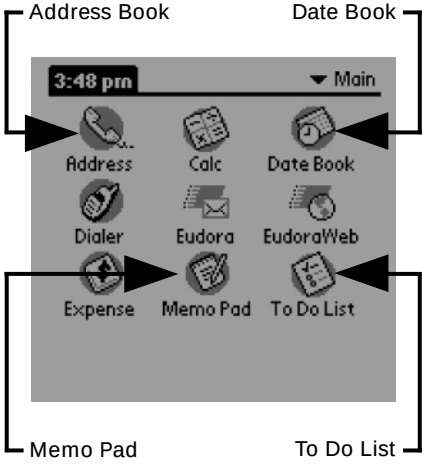
Your Smart Start to Kyocera's Smartphone Series

Your Palm Powered™ wireless solution

Kyocera's smartphone (model QCP™ 6035) integrates a Palm™ handheld, a digital phone and a wireless modem into one compact package. This technology-packed device lets you think multipurpose—and lets you work that way, too.

It's a Palm handheld

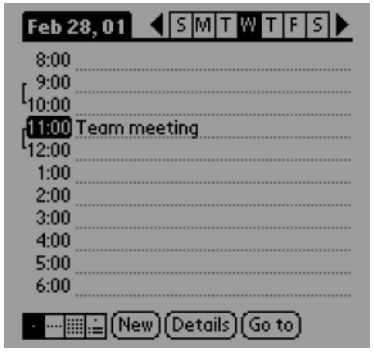
Kyocera's smartphone runs on Palm OS® software and includes powerful tools like an Address Book, Date Book, Memo Pad and To Do List. Plus, Kyocera's smartphone supports the installation of hundreds of applications compatible with Palm OS software.



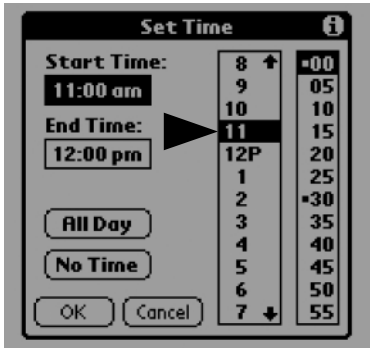
Date Book and To Do List

Use the Date Book feature of Kyocera's smartphone to schedule events.

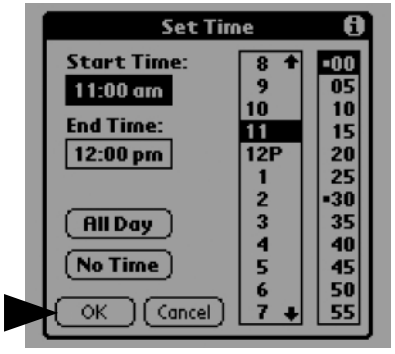
1. Press .



2. Tap a time line and enter the event.



3. To set the length of the event if the appointment is longer or shorter than 1 hour, tap the time of the event to open the Set Time dialog box.



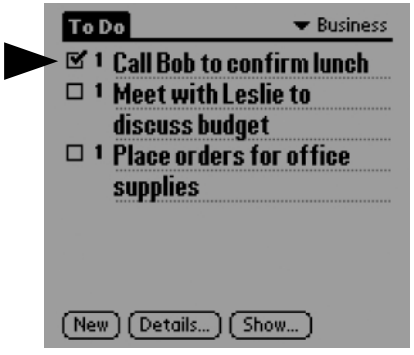
4. Tap "OK."

Use the To Do List feature of Kyocera's smartphone to remember items you need to accomplish.

1. Press .

2. Tap "New" in the To Do List screen.

3. Enter the text for the item.



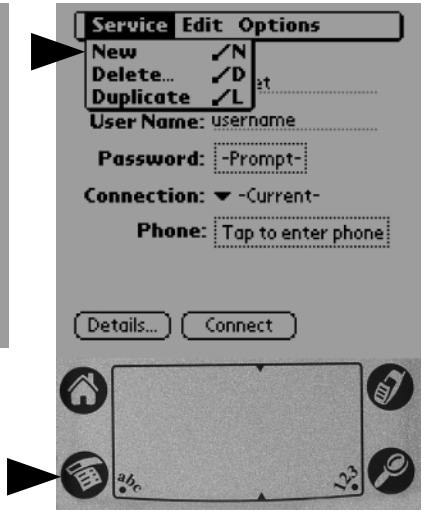
4. To delete the item: Tap the check box to the left of the item.

Setting E-Mail and Network Preferences*

Setting network preferences

The correct network preference must be set before you can use the Eudora® email application or the EudoraWeb™ browser. Check with your service provider to see if these network preferences are already set.

1. Tap .



2. Tap . Tap "New" from the service options.

3. Enter the following information that should be provided by your phone service provider, network administrator or Internet Service Provider (ISP):

   User Name: Insert user name here.

   Password: Tap "Prompt" to assign a password.

   Connection: Select "Wireless Modem."

   Phone: For commercial ISPs, put in the 10-digit phone number provided by the ISP. For data services from phone service providers, enter the appropriate code.

4. Tap "Details." Fill in the following information if it is not already set as a default:

   Connection type: Check "PPP."

   Idle timeout: Check "Power Off."

   Query DNS: Verify if your ISP supports DNS querying. Primary DNS and Secondary DNS will be provided by the ISP, if required.

   IP Address: Check "Automatic."

5. Consult with your network administrator or ISP to see if a login script is necessary. Scripts are typically required by ISPs that do not use Password Authentication Protocol (PAP) or a similar system.

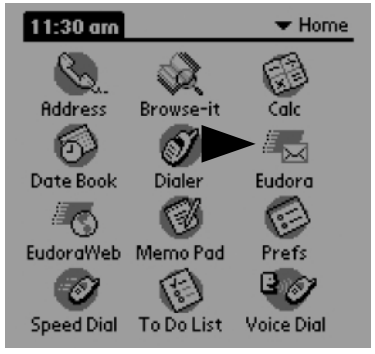
   If a script is necessary, tap "Script." Scripts are written by tapping on the "End" pick list and selecting the appropriate action. Continue this process until the script is complete.

Setting E-mail and Network Preferences*, continued

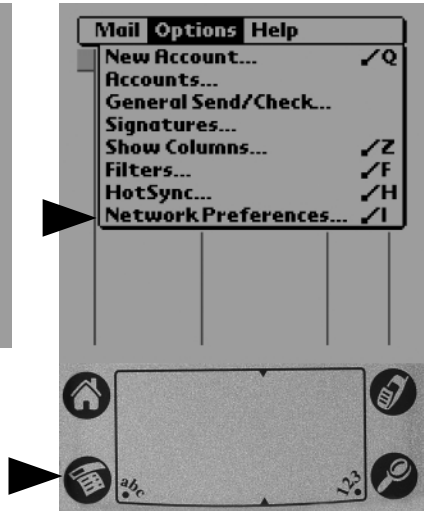
Setting up a Eudora® email account

Kyocera's smartphone offers the Eudora® email application to send and receive e-mail. This application has multiple mailboxes and extensive filtering.

Kyocera's smartphone provides dial-up access to your company network or your ISP in much the same way that your laptop does. This setup has to be configured on Kyocera's smartphone before you can use your e-mail application.



1. Tap with the stylus.



2. Tap "Menu/Options/Network Preferences" to set up your e-mail.

3. Tap "Use step by step wizard" to create a new Eudora email account.

New Email Account
Please enter your name as you would like it to appear in the "From:" line of your outgoing messages. (e.g., Joe Taylor)
Your Name:
Jane Doe
Prev
Next
Cancel

4. Enter your name as you would like it to appear in the "From" line of your outgoing messages.

New Email Account
Please enter the email address assigned to you by your Internet Service Provider. This address will be the address other people use to send email to you. (e.g. joet@isp.com)
Email Address:
jdoe@company.com
Prev
Next
Cancel

5. Enter the e-mail address assigned to you by your ISP.

6. Enter the name you will use to log on to this account.

7. Enter the full name of your incoming (POP3) mail server.

8. Enter the full name of your outgoing (SMTP) mail server.

New Email Account
Please enter a decriptive name for this account so it is easy for you to remember which one it is You may enter anything you like.
Account Name:
Home E-mail
Prev
Next
Cancel

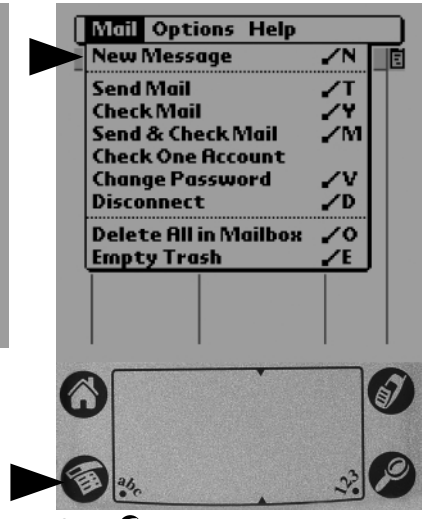
9. Enter a descriptive name for this account.

10. Tap "Done" to save the newly created account.

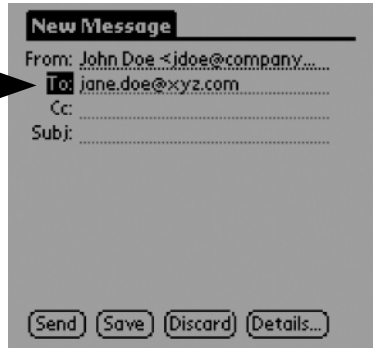
It's a Palm handheld

*Sending an e-mail**

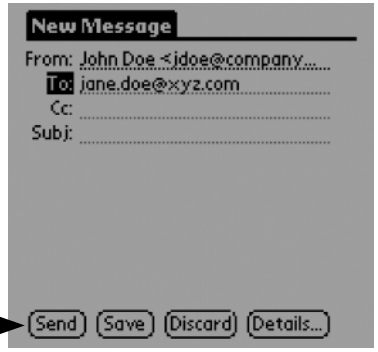
1. Tap .



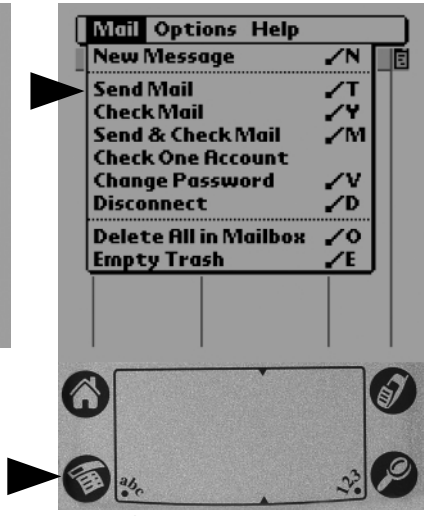
2. Tap . Tap "New Message."



3. Fill in the destination and subject, and write the contents of the e-mail.



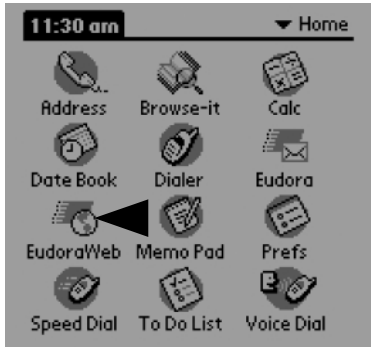
4. Tap "Send." This will put the e-mail in the Out Box, ready to transmit.



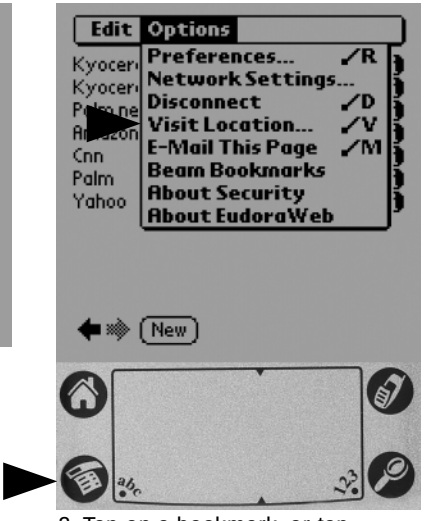
5. Tap . Tap "Send Mail."

*Using the Internet**

Kyocera's smartphone offers the EudoraWeb™ browser, an HTML Web browser that converts a Web site into text-only data for a faster download.



1. Using the stylus, tap .



2. Tap on a bookmark, or tap "Menu/Options/Visit Location" to enter any URL.

3. Enter a valid URL and tap "OK."

4. Kyocera's smartphone will then make a connection to access the URL.

Note: The EudoraWeb browser is not a Secure Sockets Layer (SSL) enabled browser. To view Internet sites with SSL encryption, you must download either the WebClient™ or Browse-it™ software program to Kyocera's smartphone. These two SSL-enabled browsers are on the CD-ROM that is included with Kyocera's smartphone.

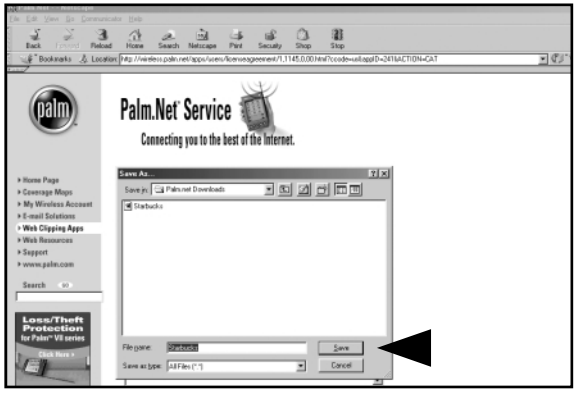
Installing Third-Party Applications

Customize Kyocera's smartphone by downloading third-party applications such as language-translation software.

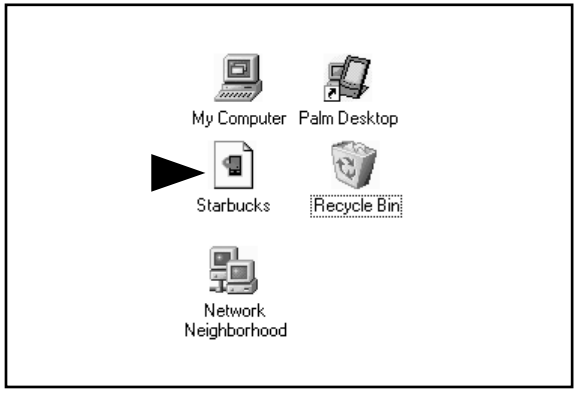
Note: *We recommend that you use only applications certified to work with Palm™ or Palm OS® products.*

Palm.Net - Web Clipping Apps: Starbucks Coffee Store Locator - Netscape
Palm.Net Service
Connecting you to the best of the Internet.
Web Clipping Apps: Starbucks Coffee Store Locator
Starbucks Coffee Store Locator (1)
Looking for a Starbucks? Use the Store Locator to find any existing Starbucks in the continental US!
www.starbucks.com

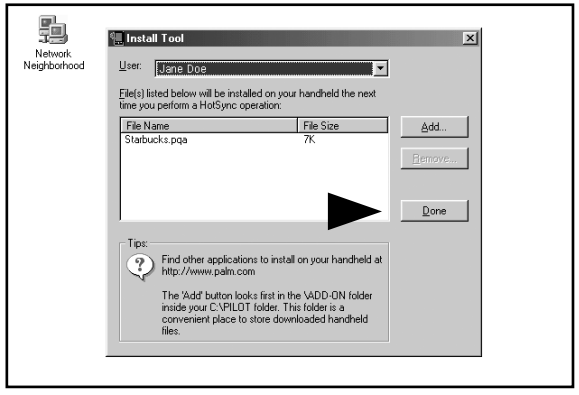
1. Visit a Web site that offers third-party applications to download. Double click on the application you want to download.



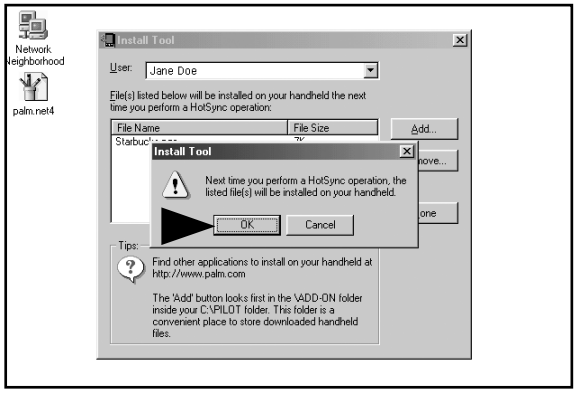
2. You will be prompted to save the application to the hard drive of your computer before the download.



3. Once the application has been downloaded, double click on the application you want to install.

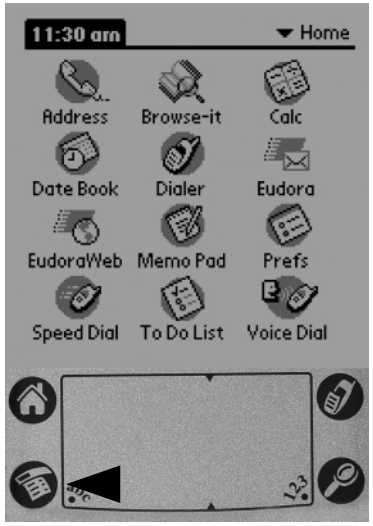

Network Neighborhood
Install Tool
User: Jane Doe
File(s) listed below will be installed on your handheld the next time you perform a HotSync operation:
File Name
File Size
Starbucks.pqa
7K
Add...
Remove...
Done
Tips:
Find other applications to install on your handheld at http://www.palm.com
The 'Add' button looks first in the \ADD-ON folder inside your C:\PILOT folder. This folder is a convenient place to store downloaded handheld files.

4. The application you clicked will appear in the Install Tool box. Click "Done."


Network Neighborhood
palm.net4
Install Tool
User: Jane Doe
File(s) listed below will be installed on your handheld the next time you perform a HotSync operation:
File Name
File Size
Add...
Install Tool
Next time you perform a HotSync operation, the listed file(s) will be installed on your handheld.
OK
Cancel
Tips:
Find other applications to install on your handheld at http://www.palm.com
The 'Add' button looks first in the \ADD-ON folder inside your C:\PILOT folder. This folder is a convenient place to store downloaded handheld files.

5. Click "OK." Synchronize Kyocera's smartphone with your computer to install the application you downloaded.

Deleting Third-Party Applications



1. Tap .

2. From the pull-down menu, tap "Delete."

3. Tap the application you want to delete. Tap "Delete."

4. Tap "Yes" to delete the selected application.

Infrared (IR) Beaming

Exchange business cards, schedules and memos quickly by beaming information to and from business associates with IR-enabled devices.

To beam memo information

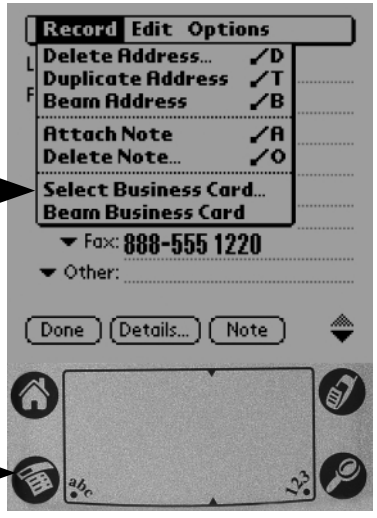
1. Select the memo you want to beam.

2. Point the IR port of Kyocera's smartphone at the port of the receiving device, keeping approximately 6 to 8 inches between the two devices.

3. Tap . Tap "Beam Memo" from the drop-down menu. (This command may vary depending on the application.)
4. Wait for the "Beam Status" dialog box to indicate the transfer is complete before continuing to work.

To beam business-card information

1. Enter the fields in the Address Book to set up the information you would like to beam as your business card.



2. Tap . Tap "Select Business Card."

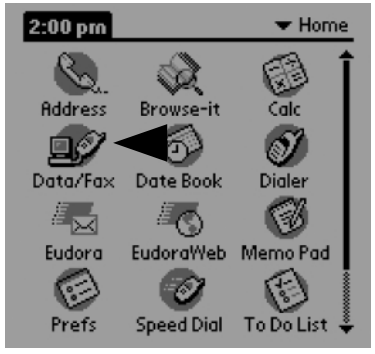
Address Edit
Unfiled
Select Business Card
Make this name your business card?
This name will be beamed to another handheld when you select "Beam Business Card" or hold down the Address button.
Yes
No

3. A box will appear asking if this is the contact you want to set as your business card. Tap "Yes."

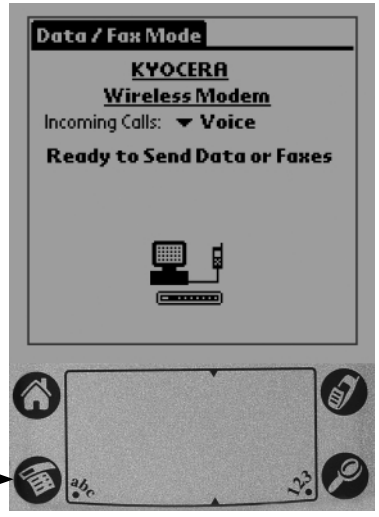
4. A contact-card icon will appear indicating that the contact you selected will be set as your business card. To quickly beam your business card, press for a few seconds.

Data/Fax Setup

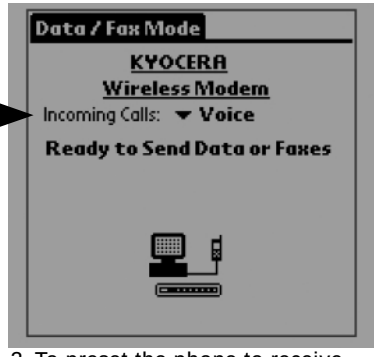
Kyocera's smartphone has a built-in 14.4 Kbps wireless modem.



1. Tap to open Data/Fax mode.



2. Tap to open the Data/Fax menu.

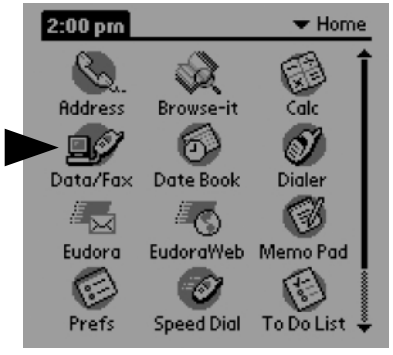


3. To preset the phone to receive specific types of data calls, tap the tab beside Incoming Calls to select.

To start Data/Fax mode

You can use Data/Fax mode with the flip open or closed, but you cannot make or receive voice calls or use any other applications while the phone modem is in use.

1. Slide the phone into the cradle and open the flip. If the cradle is attached to the port you use for HotSync® operations, turn off the HotSync function on your computer.

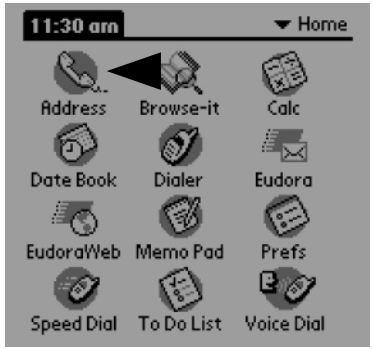


2. Tap to open Data/Fax mode. You will see status information beginning with "Initializing Modem" and continuing to "Ready to Send Data or Faxes."
3. From the computer, make the connection you want to initiate.

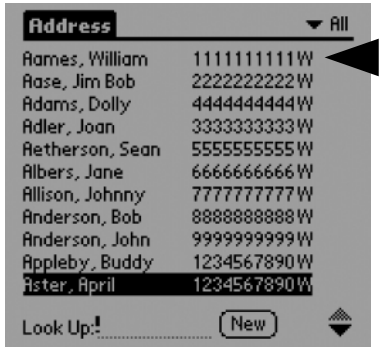
Making a Phone Call

Making a phone call from the Address Book

The Address Book in Kyocera's smartphone holds thousands of names and is seamlessly integrated with the phone for direct dialing.



1. With the phone turned on, open the keypad. Tap with the stylus.



2. Tap the phone number of the person you want to call.

3. Tap to place the call.

Making a phone call with the flip closed

1. Turn on the phone by pressing down for approximately 3 seconds.

2. Using the keypad, enter the phone number.

3. Press .

Making a phone call using the Dialer

1. With the phone turned on, open the keypad. Tap .

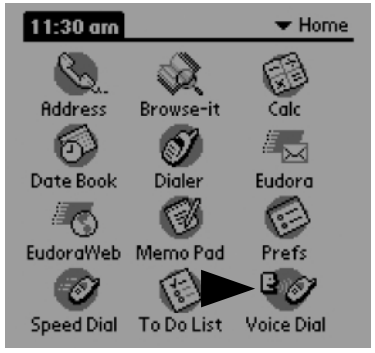
2. With the stylus, tap the phone number you want to call on the screen.

3. Tap to place the call.

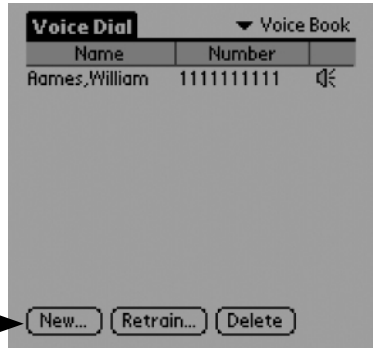
Voice-Activated Dialing

Train Kyocera's smartphone to dial a contact from your Address Book with the sound of your voice.

To voice train



1. With the flip open, tap .

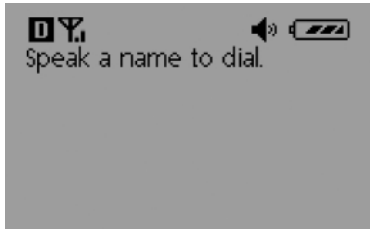


2. Tap "New" and a list of names in your Address Book appears.

3. Select a name and tap "Add."

4. When you hear "Name Please," speak the name of the contact to be speed dialed. Repeat the name when instructed.

Voice-activated dialing



1. Press and speak the name of the person whom you set for voice dialing in your Address Book.

Creating a Voice Memo

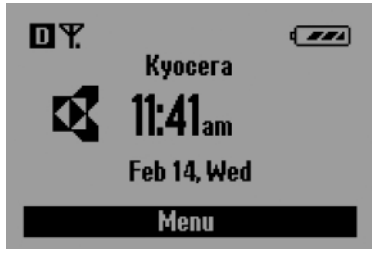
Recording voice memos

You can record and name multiple memos using Kyocera's smartphone.

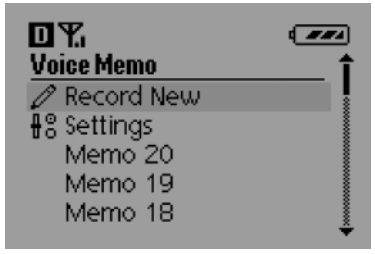
1. With the flip closed, press and hold the shuttle long enough to start the application.

2. Record your memo. Release the shuttle to stop recording.

Replaying voice memos



1. To replay the memo, press the shuttle to select "Menu." Scroll to "Voice Memo" and press the shuttle in to select the memo.



2. Using the shuttle, scroll to the memo you want to replay. Press the shuttle in to select the memo.

Using the Speakerphone

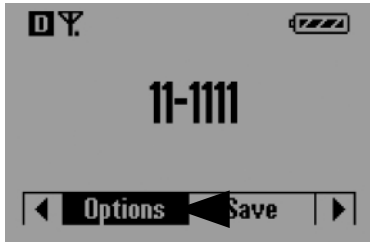
Making a call using the speakerphone

1. Press to activate the speakerphone.

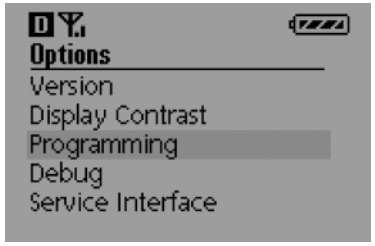
2. Dial the phone number you want to call and press .

3. Press to deactivate the speakerphone.

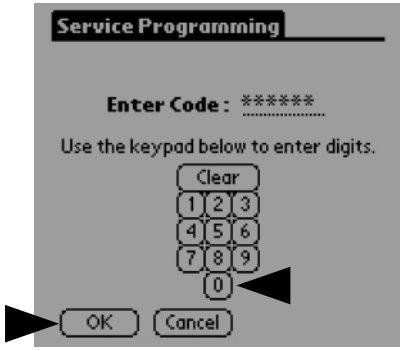
Programming Kyocera's Smartphone



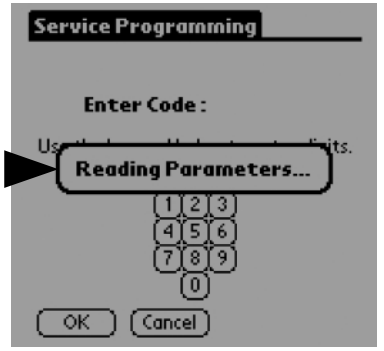
1. Insert the battery in the cradle and charge it for approximately 30 minutes.
2. With the flip closed, turn on the phone by pressing the Power key for approximately 3 seconds.
3. Press "1" six times. Press the shuttle in to select "Options."



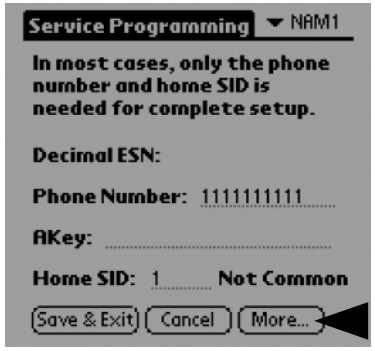
4. Scroll the shuttle down to highlight "Programming." Press the shuttle in to select. A message will appear that instructs you to open the flip to continue.



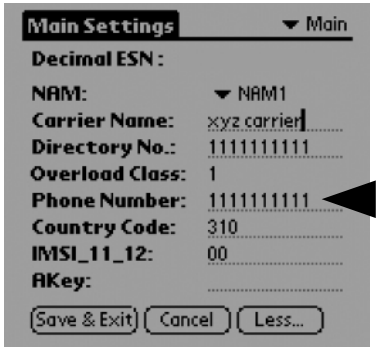
5. Use the keypad to enter the security code (six zeros). Tap "OK."



6. Wait for the parameters to be read.



7. Tap "More" for additional programming.



8. After the parameters are read, use the stylus to select the desired NAM, entering a phone number and other relevant information.

9. Tap "Save and Exit."

Frequently Asked Questions about Kyocera's Smartphone

Q: How do I reset Kyocera's smartphone? (soft and hard reset)

Soft reset

A soft reset tells Kyocera's smartphone to stop what it's doing and start over again. All records and entries are retained. After a soft reset, the screen goes blank for a moment, then displays the General Preferences screen, where the time and date are set. There are two methods to perform a soft reset:

Method #1

1. Remove the battery door.
2. Using the stylus that comes with Kyocera's smartphone, depress the reset button briefly.

Method #2

1. Remove the battery door.
2. Remove the battery, then re-insert it.

Hard reset

A hard reset tells Kyocera's smartphone to start over again. With a hard reset, all records, entries and applications in the phone are erased. Therefore, only perform a hard reset if a soft reset does not solve the problem. Remember to back up all data through a successful HotSync operation prior to completing a hard reset. Any data synchronized with a computer prior to the hard reset will be restored during the next HotSync operation. Kyocera Wireless Corp. is not responsible for lost data resulting from a hard reset.

1. Remove the battery door and open the flip.
2. Using the stylus that comes with Kyocera's smartphone, depress and hold the reset button for approximately 3 seconds.
3. Press the backlight button on the top of the phone.
4. Release the reset button.
5. When the Palm splash display appears, release the backlight button.

After performing these steps, the screen should display:

"Erase all data?"

YES—"up" button

NO—any other button

The "up" button is located near the bottom center of the device, between the Address Book and the To Do List buttons. By responding "yes" and pressing the "up" button you will perform a hard reset to the phone. Press any other button to cancel the procedure. After a hard reset, the welcome screen will appear. Complete the steps on the welcome screen to continue using Kyocera's smartphone. If the welcome screen does not appear, the hard reset was not completed; you will need to repeat the hard-reset process.

Q: Will Kyocera's smartphone work with my existing Palm applications?

Yes, it will. Kyocera's smartphone uses a variation of the Palm OS 3.5 operating system, which is the same system used in newer Palm handhelds. As a result, the majority of Palm applications that run on other Palm devices will work on Kyocera's smartphone. Please note that Palm software developers may use shortcuts to make their programs run more effectively. These shortcuts may not be compatible with Kyocera's smartphone and may not function on the phone.

Extensive testing on the compatibility of third-party software with Kyocera's smartphone has been done by external consultants. Kyocera's smartphone is more similar to the Palm™ IIIc handheld than the Palm™ V handheld; it is likely that the same software that fails on Kyocera's smartphone will also fail on the Palm IIIc handheld.

Third-party applications certified by Palm will work on Kyocera's smartphone. Applications that are not certified are likely to have shortcuts outside of the normal operating-system expectations and may fail on different hardware. A software developer could write a non-certified program for a Palm™ III handheld that would not work on any other Palm device.

Q: Can I synchronize my current Palm handheld information with Kyocera's smartphone?

Yes, but only under the appropriate conditions.

Assuming that you have a brand-new, out-of-the-box phone, you need to do the following (if you're not sure, simply hard reset the device):

The following method gives both the old and new device the same username. If you intend to use multiple Palm devices on an ongoing basis, we do not recommend this method. It is important that you do not give two Palm devices the same account name. The synchronization process creates a unique user ID in addition to the username, and no two IDs should synchronize to the same user account.

1. Synchronize the original Palm handheld. This puts the most current information onto your computer.
2. Using the Microsoft® Windows® operating system, browse to C:\Palm\<username>\Backup. <username> will be the account name of the device. For example, James Smith might be "smithj."
3. Within the Backup folder, move or delete the file "Save_Preferences.PRC."
4. Synchronize the new Palm device, choosing the same username as the old device. All of your information is transferred to your new Palm device.
5. If you intend to continue using the original device, we recommend that you perform a hard reset. This will remove the username and all associated data from the device. It will not affect the data that has already been synchronized with your new Palm device.

Frequently Asked Questions about Kyocera's Smartphone

Q: Where is the backlight button located?

The backlight button is located at the top of the phone. It is marked by a lightbulb symbol on the plastic lens. The backlight button is also the location of the IR port, where you perform the beaming function.

Simply pressing the backlight button will force the device in and out of sleep mode. Pressing and holding the button for approximately 2 seconds will turn the backlight on or off.

Q: Can I receive e-mail on Kyocera's smartphone?

Yes. The phone comes with the Eudora® POP3 email client, but you can use any other e-mail client that is based on a Palm application. Details vary on how to set up individual e-mail applications, but certain basic requirements apply.

You need:

1. Data services from the carrier.
2. An ISP or other service that supports dial-in services to its network.
3. User information for your e-mail account, including username, password, incoming and outgoing mail servers. Your ISP or network administrator can provide this information.

Q: Does Kyocera's smartphone support Palm OS® web clipping applications?

Yes. Web clippings were originally created for use on the Palm™ VII handheld as a method for getting snippets of information from the Web. Specifically, web clippings are small applications that point to a single location on the Web. For example, there is a web clipping for checking traffic, one for shopping at Amazon.com®, another for barnesandnoble.com℠ (or other shopping portals), one to access your stock accounts, and so on. Kyocera's smartphone fully supports this feature; you simply make a wireless data connection and then use the web clipping applications.

Q: How do I receive technical support for Kyocera's smartphone?

Kyocera's smartphone is manufactured by Kyocera Wireless Corp. We offer full support for the device, including its Palm software and phone aspects. If you have any problems with the phone, we recommend contacting your phone service provider. The service provider can provide you with a phone number for questions—especially if the questions pertain to services such as voice mail and general billing—and will also assist you if the phone needs to be repaired.

Q: Is Kyocera's smartphone upgradable? (RAM)

The 8-MB physical memory of the phone itself cannot be upgraded. The phone software has the capability of being upgraded should new software become available. Please note that software upgrades come only from Kyocera Wireless Corp. Software upgrades from Palm will not work on Kyocera's smartphone and should not be used.

Q: Can I work on my Palm handheld and talk on Kyocera's smartphone at the same time?

Yes. Using either the headset or the speakerphone, you can use the Palm features of the phone, such as setting up Date Book events or adding Address Book entries. Also, you can simply pause your conversation for a moment as you add a memo or other item.

Q: What is the battery life of Kyocera's smartphone and the Palm handheld?

The CDMA talk time of Kyocera's smartphone is up to 5 hours, depending on a variety of factors including usage patterns, network parameters and device settings.

The CDMA standby time of Kyocera's smartphone is up to 180 hours, depending on the same factors as CDMA talk time.

Because Kyocera's smartphone and the Palm handheld share the same battery, the battery life of the Palm device is dependent on the battery life of Kyocera's smartphone. Presuming Kyocera's smartphone is off, you can anticipate a usage time of over 1 month. If the battery runs out, the Palm is still usable for several days, and a backup battery will maintain your data for several days even after the main battery has completely died. The most reliable method of maintaining your data is to back it up on a regular basis by synchronization.

Q: What is SSL encryption?

SSL is an acronym for Secure Sockets Layer, the leading security protocol on the Internet. SSL is usually used on Web sites where financial transactions are being done. Stock-exchange sites and shopping sites are the most common. When you input your credit card number at a site that supports SSL, you can have a greater degree of confidence that your information is secure and will not be intercepted by any dishonest parties. Kyocera's smartphone supports SSL-enabled browsers, such as WebClient and Browse-it.

Visit our Web site at www.kyocera-wireless.com

Kyocera Wireless Corp.
10300 Campus Point Drive, San Diego, CA 92121
USA 1-800-349-4188, Outside USA 1-858-882-1410

©2001 Kyocera Wireless Corp. All rights reserved. Kyocera is a registered trademark of Kyocera Corporation. QCP is a trademark of Kyocera Wireless Corp. Eudora is a registered trademark of the University of Illinois Board of Trustees, licensed to QUALCOMM Incorporated. EudoraWeb is a trademark of QUALCOMM Incorporated. Microsoft and Windows are registered trademarks of Microsoft Corporation in the United States and/or other countries. Graffiti, HotSync and Palm OS are registered trademarks, and Palm, Palm Powered and the Palm Powered logo are trademarks of Palm, Inc. or its subsidiaries. WebClient is a trademark of AvantGo, Inc. Browse-it is a trademark of PUMATECH, Inc. Starbucks is a registered trademark of Starbucks Corporation. E*TRADE is a registered trademark of E*TRADE Securities, Inc. Amazon.com is a registered trademark of Amazon.com, Inc. or its subsidiaries, in the United States and other countries. barnesandnoble.com is a service mark of barnesandnoble.com llc or its affiliates. MapQuest is a trademark of MapQuest.com, Inc. All other marks are held by their respective owners. Features and specifications are subject to change without notice. Non-metric weights and measures are approximate. Not all products may be available in your area.

*Depending on services available from your carrier.

Printed in USA 4/01

TMM000390-1